



# Warranty and Declaration

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## Guarantee (Limited Warranty)

Adkins warrants that the machine is free from defects in material and workmanship for a period of 12 months from the date of supply. The machine comes with a one-year warranty on parts, based on a standard equipment operating schedule of 8 hours per day, i.e. 3000 hours.

This warranty covers all parts to repair the defects, except when damage results from misuse or abuse, accident, alteration or negligence or when a machine has been improperly installed.

Should any part of the machine be found defective in materials or workmanship, it will be replaced by the supplying dealer, distributor or the manufacturer depending on geographical agreements, provided that the machine has been installed, maintained as per the guidance, operated in the correct manner and not subjected to misuse.

Whilst in warranty, any non-consumable replacement parts will be provided free of charge by Adkins to the supplying dealer/distributor. Additional costs associated with, but not limited to, labour and travel will be at the discretion of the supplying dealer and/or distributor.

For onsite warranty claims, the manufacturer covers parts and labour as standard. Additional costs such as travel and expenses are not covered by the warranty but will be borne by the customer, with expenses at the discretion of the supplying dealer.

For return to base warranty claims, it is the responsibility of the end user to arrange for the return of goods (transportation logistics and costs), ensuring the machine is secured, protected, and insured sufficiently in the original or appropriate packaging to protect from damage during transit.

In exceptional circumstances, if Adkins authorise a replacement machine, the warranty of the replacement machine shall expire on the anniversary date of the original machines invoice to the end user or the installation date logged via the 'warranty activation form' by the Adkins dealer.

If a machine covered by warranty should need to be returned to the factory for examination or repair, where an on-site component replacement is not possible, Adkins will make every effort to repair the customer's machine. The warranty will only be effective when Adkins authorises the original purchaser to return the machine to the factory and only when the product examination has proven the machine to be defective.

For the warranty to be effective, no return of machine or parts may be made without prior authorisation. This will exclude any travelling and/or carriage costs which will be charged at the discretion of Adkins, and/or dealer.

Replacement parts purchased, when outside of the original 12 months machine warranty, receive a 6-month parts warranty, provided that the part and machine have been installed, maintained as per the guidance, operated in the correct manner and not subjected to misuse.

This is the sole warranty given by the company; there are no warranties, which extend beyond the description on the face hereof. The seller disclaims any implied warranty of merchantability and/or any implied warranty of fitness for a particular purpose; the buyer agrees that the goods are sold "as is".

Outside of the machine's sole-purpose declared within the manual, Adkins does not warrant the machine. The entire risk of use, operation and/or maintenance of the machine lies with the end user.

No claim of any kind shall be greater than the sale price of the product or part to which the claim is made.

In no event will Adkins be liable for any injury, loss or damage, including loss of profits, destruction of goods or any special, incidental, consequential or indirect damages arising from the use of the machine or accompanying materials.

This limitation will apply even if Adkins or its authorised dealer/distributor had been advised of the possibility of such damage.